

### Capture & Archive WhatsApp Business or WhatsApp Messenger Chats

Use WhatsApp Web  
on your mobile to scan a  
QR Code



We run a parallel  
WhatsApp Web Session to  
capture employee messages



We forward a copy of all  
employee messages to the  
company's archive



### Archive WhatsApp chats, multimedia, files and attachments

- Archive WhatsApp chats, multimedia, files and attachments
- Works and captures communication from the regular WhatsApp App as well as for WhatsApp Business App
- Works for iOS and Android devices
- Doesn't require any different application on your phone
- No changes to your native WhatsApp application or encrypted communication
- Captures & records WhatsApp calls, deletions and edited messages, and includes text and multimedia file attachments.
- Uploads all WhatsApp communication to a centralized company archive
- Archive includes message content, recipient numbers, employee email and other message metadata
- Search, find & retrieve WhatsApp messages in the corporate archive
- Automatic archiving operates in the background without any user intervention
- End-to-End encryption from phone through corporate archive

### Use this solution when:

- Your employees use WhatsApp for work-related communication
- Your employees use WhatsApp Business for work-related communication
- You have Corporate or BYOD devices
- You want to utilize the WhatsApp encrypted communication
- You do not want to install special applications for capturing and archiving chats

### Archiving Benefits

- Use WhatsApp to communicate with customers, employees and stakeholders
- Use WhatsApp App or WhatsApp Business App for your communications without any change
- Captures WhatsApp texts, images, audio clips, documents and files
- Archive all WhatsApp chats with employee and content metadata
- Search, track and retrieve WhatsApp messages by content, phone number or employee email
- Deposit WhatsApp messages with any enterprise archiving vendor

**Questions? Contact a Solution Team Expert: +1(888)979-8880**

## **Supports all iOS and Android devices/OS versions**

Communicate using WhatsApp and stay compliant

Use the regular WhatsApp App or WhatsApp Business App without any other installation

WhatsApp works exactly the same, no changes to individual and group chats

NOTE: To record WhatsApp calls, use the TM WhatsApp Phone Capture.

**The WhatsApp Cloud Capture does not record calls.**

**\*\*\* EFFECTIVE JANUARY 2024 \*\*\***

## **IMPORTANT US WHATSAPP PHONE NUMBER SUPPORT CHANGES**

Prior to January 2024 WhatsApp/WhatsApp for Business was quite flexible allowing your users to register an account with virtual any phone number they had access to. In an attempt to cut down on SPAM messages on the WhatsApp Platform in the US WhatsApp will now **ONLY** allow registration of:

**Major Carrier US Cellular Phone Numbers  
& Landlines for WhatsApp Business App**

### **Unsupported Phone Numbers which Cannot be registered on WhatsApp Include:**

**VoIP**

**Toll-Free Numbers**

**Paid Premium Numbers**

**Universal Access Numbers (UAN)**

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